

Aligning Outcomes Contract by Contract

PART I ***OUTCOMES, APPROACH, ASSUMPTIONS***

Outcomes of Aligning Outcomes Contract by Contract process

- Minimized duplicative/multiple data collection on outcome measures by service providers
- Improved outcome measures for demonstrating program effectiveness
- Increased dialogue among funders and providers for sharing expertise and best practices

Approach for the Aligning Outcomes Contract by Contract process

The four local funders of human services--City of Bellevue, King County Community Services, United Way of King County, and City of Seattle—will attempt to:

- adopt **one or more common** outcomes/indicators/measurements for a similar type of service provided by an agency who receives funding from multiple funders.
- agree on a **menu of acceptable** outcomes/indicators/measurements for a similar type of service provided by an agency who receive funding from multiple funders.
- Recognize that alignment might not be possible in some unique situations.

Providers of human services funded by multiple local funders may:

- Negotiate with multiple funders for the same program to accept one or more common outcomes/indicators/measurements.
- agree with other providers of like services on a common set of outcomes/indicators/measurements

Assumptions

1. The focus of this alignment process: to align outcome indicators and measurements (performance commitments/milestones/verifications)
2. This guide is intended to assist providers and funders in conducting the Aligning Outcomes Contract by Contract process.
3. It is the responsibility of the funder staff to promote alignment. However, this process may be initiated by either the funders or the providers.
4. This process needs to take into consideration requirements/stipulations by external funders which might be non-negotiable (such as state or federal).
5. While the outcome measures in some services might be the units of service delivered, an outcome orientation will help focus on the quality and effectiveness of the services in leading to the desired results.
6. An OAG committee will serve as a steering committee to coordinate the Aligning Outcomes Contract by Contract process.